

## **General Terms and Conditions**

### **Electrical**

- Hydral Installations staff are not licensed to connect or repair any electrical components on workshop equipment
- Hydral Installations staff are not licensed to disconnect or reconnect any Vehicle Hoist that has been hard wired into power
- All new or second hand hoists supplied by Hydral Installations come with 3 Phase (415 Volt) Motors unless stated otherwise stated on our Quotation
- Common electrical components of a Vehicle Hoist that are required to be electrically connected by an Electrician are; Motor Wiring, Thermal Overload, Limit Switch and some Safety Solenoids. Please see your Hoists Manufactures Instructions for further details
- Any wiring required in your workshop is your responsibility and at your cost
- We may be able to offer our opinions, however all electrical work must be completed by a licensed Electrician

### **Finance and Payment**

- New Equipment Finance options available through Best Equipment Finance Pty Ltd
- New customers may require a 50% deposit or payment made in full prior to work being completed, with remaining payment due on completion of Job
- All equipment purchases require a 50% deposit upon order, so as to secure your price and equipment. The remainder will then be due on completion of the equipment installation or delivery
- Our preferred payment method is EFT Transfer
- If EFT Transfer is not possible Credit Card Payments via Phone are available (no surcharges apply)
- Title to the Goods described on your Invoice do not pass until your payment has been received in full
- All Tax Invoices are due strictly 30 Days from date of Invoice, unless otherwise stated in the Payment Terms section

### **Variations and Revisions**

- Although Hydral Installations has endeavoured to cover all basis and provide you with a comprehensive quote, in some cases further work, parts or workshop supplies may be required and will be charged as "Extras to the Quote"
- If a second site visit, more parts or extra workshop supplies are required due to conditions outside our control then extra fees and charges will apply.
- If this situation arises from conditions within our control Hydral Installations will endeavour to provide a revised quote prior to the further work being done.
- It is the responsibility of the Customer to contact Hydral Installations if you require any variations or revisions to the work that has been quoted
- If a return site visit is required due to any of the listed Terms and Conditions not being upheld further charges will apply

### **Manufactures Recommendations**

- Always refer to the Manufactures Installation and Operation Manual before purchasing or using a Vehicle Hoist

- It is the Customers responsibility to evaluate the area (eg. is there enough space and clearance) and conditions (eg. weather, chemicals and usage loads) in which the Vehicle Hoist is to be installed and/or used
- For all Vehicle Hoist installations the concrete must be of an adequate depth and be in a suitable condition (eg. no cracks, must be flat and level)

### **Liability and Warranty**

- All new equipment comes with a Manufactures Installation and Operation Manual, it is the customers responsibility to read, retain and refer to it
- It is the customers responsibility to consult the Manufacture for full Warranty Terms and Conditions on new equipment prior to purchase
- If the Manufactures Installation and Operation Manual is not followed then the customer takes on all possible liability and costs
- If equipment is purchased elsewhere then Hydral Installations takes no responsibility for any missing or damaged parts that require replacement before the item can be correctly installed or operational
- Any warranty claims arising from faulty equipment purchased through Hydral Installations from a Manufacture will be managed by Hydral Installations
- If the Manufactures Installation and Operation Manual is not followed for any reason then no warranty will be supplied by Hydral Installations
- Hydral Installations hereby informs you that when an item is quoted as 'service exchange' or 'S/E' this means it is our practice to supply you with refurbished goods rather than repair and return your goods
- In some cases we use refurbished or second hand parts to complete repairs to your defective or broken equipment
- Hydral Installations will not provide warranty or repair on equipment or parts that have been damaged due to incorrect use
- Hydral Installations will provide 12 months warranty on repairs, after confirming aforementioned conditions have been met. Unless otherwise stated "as is"